



VR MODULAR SYSTEM ADMINISTERED BY IVR (UK) LTD, VR MODULAR SYSTEM ADMINISTERED BY IVR (UK) LTD, VR MODULAR SYSTEM ADMINISTERED BY IVR (UK) LTD, VR MODULAR SYSTEM ADMINISTERED BY IVR (UK) LTD, VR MODULAR SYSTEM ADMINISTERED BY IVR (UK) LTD, ON BEHALF OF NATIONAL HIGHWAY SECTOR SCHEME 17

# National Roadside/Recovery Scheme



This is to certify that  
**Mark Dean Owen**  
of  
**James Lynch & Son Transport Ltd**

has achieved the required standard in the following VR module/s

<b>Course Module</b>	<b>Start:</b>	<b>Finish:</b>	<b>Expiry:</b>	<b>Type:</b>
VR02 - Customer Service	29/10/2020	30/10/2020	30/10/2025	Full

### Vehicle/s and Equipment Used

Vehicle make: No equipment used

### NOTE:

Where equipment has been used as part of the training, specific familiarisation training by the employer must take place on the equipment the recovery technician will use

### Additional Information:

Passed theory exam.

Registration No: 3:10067



To verify the authenticity of this certificate, please visit [www.theivrgroup.com/verify](http://www.theivrgroup.com/verify)  
CODE: AX4XPZ

**COURSE No:** 595  
**CERTIFICATE No:** 4234  
**PIN No:** L30621  
**TRAINING PROVIDED BY:** Recoverysafe Training Services Ltd  
**INSTRUCTOR:** Mark Anthony Hartell

**C Hoare FIVR, Chairman, IVR (UK) Ltd**  
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